



# CUSTOMER PROTECTION GUARANTEE

FOR YOUR PEACE OF MIND



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Where you see this symbol, your payment is protected by The Global Travel Group Ltd's Client Account and is not available for use by the Agent.

All your payments are made to The Global Travel Group Ltd Client Account and are held there until payment is due to the Operator.

In the unlikely event of the failure of the package Organiser, your money is safe and secure in the Client Account. The Global Travel Group Ltd will assist you in finding suitable alternative travel arrangements or, if appropriate, to obtain a refund.

To ensure your money is protected make your payments to The Global Travel Group Ltd Client Account.

